



Title: Hospital Services Associate

Requisition Id: 8963

Job Function: Field Services Operations

Career Area: Operations

Work Location: Boston Work From Home

Position Purpose:

Stericycle is hiring now! We, as an essential business, are on the front lines as supporting the healthcare industry during COVID-19 pandemic. This means that, in addition to our generous benefits, our team members enjoy better stability and opportunities for advancement. We've also updated our policies and training to ensure that all of our team members can safely serve our customers. We protect what matters.

The role will work under management direction of their manager, a Hospital Services Worker travels between customer healthcare facilities providing on-site proactive collection and exchange of waste containers for various Stericycle programs, including but not limited to: Sharps Management Service, Pharmaceutical Waste, Controlled Substances, and Document Management. This service is provided at regularly scheduled intervals for assigned facilities.

This is a Full time position working Monday-Friday starting at 5 AM

Key Job Activities:

Travels between customer healthcare facilities to proactively monitor, collect, and exchange waste containers for various Stericycle programs and services, including but not limited to: Sharps Management Service, Pharmaceutical Waste, Controlled Substance and Document Management. 70%

Interacts professionally with onsite customer staff to ensure service expectations are met or exceeded. 10%

Maintains a rigid collection and service schedule. 10%

Communicates duty status on a defined scheduled. 5%

Performs other related duties as required or requested. 5%

Required Education: in High School or Equivalent

Required Years of Experience (North America only): 2+ years

Preferred Experience: Good knowledge & understanding

For Management jobs, years of management experience preferred: None

Education and Experience

- Education equivalent to graduation from high school, or GED.
- 2+ years of related experience, customer service preferred, or the equivalent in related work experience,
- Demonstrate strong communication skills and tact in providing superior customer service in a variety of settings and situations.
- May require mandatory immunizations and credentialing based on customer requirements.
- Must possess a valid driver's license. Must possess reliable transportation to travel between customer facilities.
- Ability to work independently and with little supervision.
- Knowledge of computer/handheld of software applications including spreadsheets, and application-based programs to track daily KPI's.

Benefits:

Stericycle currently offers its employees the option to participate in a full range of benefits, including a health care program which includes medical, dental, vision and prescription coverage, healthcare and dependent care flexible spending accounts, life and accidental death and dismemberment insurance, an employee assistance program, tuition reimbursement, paid vacation and sick time, a 401(k) plan, and an employee stock purchase plan. Participation in some programs requires that employees be regularly scheduled to work a minimum number of hours and/or to have fulfilled a waiting period after they begin employment with Stericycle.